



VVX Business Telephones



# VVX 300 / 310

- 2 line appearances
- Key system (square key emulation)
- Grayscale screen
- Built-in full-duplex speakerphone
- Adjustable base height
- Two-port Ethernet switch (10/100 on WX 300, gigabit Ethernet on WX 310)
- RJ-9 headset support with EHS
- Built-in wall mount



### VVX 400 / 410

- 3 or 6 line appearances
- Key system (square key emulation)
- 3.5" color screen
- Built-in full-duplex speakerphone
- Adjustable base height
- Two-port Ethernet switch (10/100 on VXX 400, gigabit Ethernet on VXX 410)
- RJ-9 headset support with EHS
- Built-in wall mount



#### VVX 500

- 3 or 6 line appearances
- Key system (square key) emulation
- Color multi-touch interface with bright 3.5" color screen
- Built-in full-duplex speakerphone
- Adjustable base height
- Two-port gigabit Ethernet switch
- RJ-9 headset support with EHS
- Call recording on USB flash drive
- Wall mountable with optional bracket



#### VVX 600

- 3 or 6 line appearances
- Key system (square key emulation)
- Color multi-touch interface with 4.3" screen
- Built-in full-duplex speakerphone
- Adjustable base height
- Two-port gigabit Ethernet switch
- RJ-9 headset support with EHS
- Bluetooth headset support
- Call recording on USB flash drive
- Wall mountable with optional bracket



## VVX Expansion Module

- Works with all VVX-series telephones
- 40 LED bi-color programmable keys show extension status
- Daisy-chainable for a total of 120 contacts (3 x 40)
- Modules require no set-up power and signaling are provided by the host WX phone
- Paper label
- Adjustable desk stand angle to match host phone (60/50/40°)



## Color Expansion Module

- Works with all VVX-series telephones
- 4.3" TFT (480 x 272) LCD screen
- 30 illuminated bi-color programmable line keys
- 3 Page View soft keys provide access to a total of 90 monitored contacts (3 x 30)
- Daisy-chainable add up to 3 modules to any VVX phone
- Turns any WX-series telephone into an attendant console
- Modules require no set-up power and signaling are provided by the host WX phone
- Adjustable desk stand angle to match host phone (60/50/40°)

| Maximize                               | e The Power Of Your Phone With Star2Star's Features  |
|--|--|
| End-to-end integrated solution         | Our exclusive Blended Architecture™ combines the best aspects of cloud-based hosted and on-premise systems, delivered as a complete solution from a single vendor.   |
| Find-me/follow-me forwarding           | Never miss a call. Incoming calls can ring your office, home, and cell phone one at a time, or all at the same time.   |
| Phone numbers from anywhere            | We can provide phone numbers from most any area code, so your business can have a local number in cities where you don't have a physical office. Out-of-town customers can reach you with no long-distance charge.                       |
| Schedules / time based call routing    | Incoming calls can be routed differently, depending on time of day or day of the week. Calls can route to different extensions or even to different offices based on a schedule that you create.   |
| Multiple company identities            | The Star2Star system allows you to have an unlimited number of different company identities on a single system.  |
| Multi-level automated attendant        | You can easily create multi-level automated attendant menus which can send incoming calls to any number of destinations or locations including a cell phone, remote phone, or branch office.   |
| Extension user rights                  | Each extension can be customized to allow or prohibit specific activities such as international calling or outbound calling.   |
| Unlimited voice mail                   | Store your voicemail for as long as you like.  |
| Web based user administration          | Users can easily set up their own speed dial, call forwarding, find-me/follow-me and voice mail options online.  |
| Paging & group paging                  | Set up paging to address individual extensions, group or extensions, or overhead speakers.   |
| Voice mail groups                      | Easily set up and broadcast recorded messages to voice mail groups such as sales, service, etc.  |
| Custom on-hold music & recordings      | Customize your on-hold music and prompts with downloaded music, professionally recorded prompts, or ones you create.   |
| Ring groups work across locations      | Set up menus & call routing to ring groups. Ring groups can include users on in remote offices.  |
| Keep your old telephone numbers        | Move your existing phone numbers to your new Star2Star phone system and add new numbers as well.   |
| Company directory / dial by name       | Web based company directory with names, extensions, cellular, and email for all locations or "dial by name".   |
| Multi-sites / branch office support    | Multiple branch offices can be unified into one cloud-based phone system. Call transfers, ring groups, call queues, automated attendants, shared operator, etc. operate across locations.  |
| Softphone / Smartphone extensions      | Softphone extensions for laptops, smartphones, and personal computers provide users with mobility and flexibility.   |
| Home office / remote office extensions | Add remote telecommuter or "road warrior" extensions over home DSL or Cable connections.   |
| Outlook® & CRM integration             | Click-to-dial phone numbers from your Outlook contacts directory. Incoming calls can trigger a "screen pop" to integrate with most popular CRM systems.  |
| Analog device support                  | We can connect most analog phones, overhead paging system, cordless phones and door phones.  |
| Incoming did support                   | Route incoming phone numbers to specific extensions, menus, ring groups, queues or conference calls.   |
| Call transfer                          | Blind or assisted call transfers to extensions, ring groups or voice mail at any location even cell phones.  |
| Call parking, intercom and paging      | Park Calls and Intercom or Page multiple phones to announce the call for pickup.   |
| Voicemail to email / unified messaging | Voice messages can be delivered to your email inbox as an attachment with optional notifications sent to cell phones.  |
| Built-in conference calling            | Secure "Meet Me" Conference Rooms provide quick and easy conference calls.   |
| Superior Quality                       | Our Starwatch™ technology continuously monitors the sound quality of your calls from end-to-end, around the clock.   |
| Advanced voice compression             | High quality voice compression delivers calls so clear that they cannot be distinguished from an analog call. Efficient data compression uses about half the bandwidth of competitive systems.   |
| End-to-end qos management              | Prioritization of Voice on the data network eliminates jitter, echo, and latency.  |
| Constellation™ architecture            | Our exclusive, patent-pending architecture dynamically determines the best routing path to use for each incoming and outgoing call, assuring users of a clean, clear connection with no annoying echo.                                   |
| Guaranteed Reliability                 | We guarantee 99.999% availability and we back it up with round-the-clock end-to-end system monitoring  |
| Automatic 6-way backup                 | Our 6-way automatic backup leverages our monitoring system to determine if there is a system fault anywhere in the call path. If if detects a fault, it automatically reroutes calls until the fault is corrected.                       |
| Redundant internet connectivity        | We have backup connectivity with redundant Internet connectivity in case data center connectivity fails.   |
| Redundant phone carriers               | We utilize multiple phone carriers to route calls in case our primary carrier fails.   |
| Analog line backup support             | We support backup analog lines with automatic rerouting of calls.  |
| Disaster recovery                      | Every Star2Star system includes complete disaster recovery to seamlessly and automatically route incoming calls to alternate numbers (such as employee cell phones or home phones) in the event of a power, Internet , or facility loss. |
| Redundant data centers                 | We operate multiple data centers across the USA with fully redundant hardware and connectivity.  |
| No unreliable moving parts             | The StarBox is a 100% solid state platform. We replace any broken component, including phones, within 24 hours.  |
| Dramatic Savings                       | Our solution is high quality – our system price is competitive – our service costs are amazing   |
| Line pooling between locations         | Use extra line capacity at one location when you need it at another - at no extra charge.  |
| Line bursting                          | If all your lines are in use and you get another call, we will add an extra line for a small usage charge.   |
| Toll free savings                      | Save up to 50% or more on the typical business phone bill with included long distance.   |
| Discounted international rates         | International calls at 1/3 the cost of AT&T 4 cents per minute to: UK, France, Germany, Mexico, Canada.  |
| Financing Available                    | Our flexible financing options can put you in positive cash flow from the first month.   |

